

Human and Social Recovery and Resilience Plan 2025-28



Our vision

A disaster resilient Queensland:
well prepared and supported

This plan outlines the frameworks, roles and strategies required to support individuals, families and communities in recovering from disasters. It emphasises the importance of addressing immediate needs, fostering social wellbeing and building long-term resilience to strengthen communities.

Collaboration is key. Government agencies; non-government and community-based organisations and communities must work together to achieve impactful recovery and resilience outcomes.

Our objectives



Strengthening partnerships

Sustaining effective partnerships with all levels of government, non-government and community-based organisations and communities



Improving service delivery

Driving efficiencies in the management and delivery of human and social recovery services to individuals, families and communities



Building resilience

Improve disaster resilience outcomes for individuals, families and communities experiencing cascading and/or concurrent events

Our actions

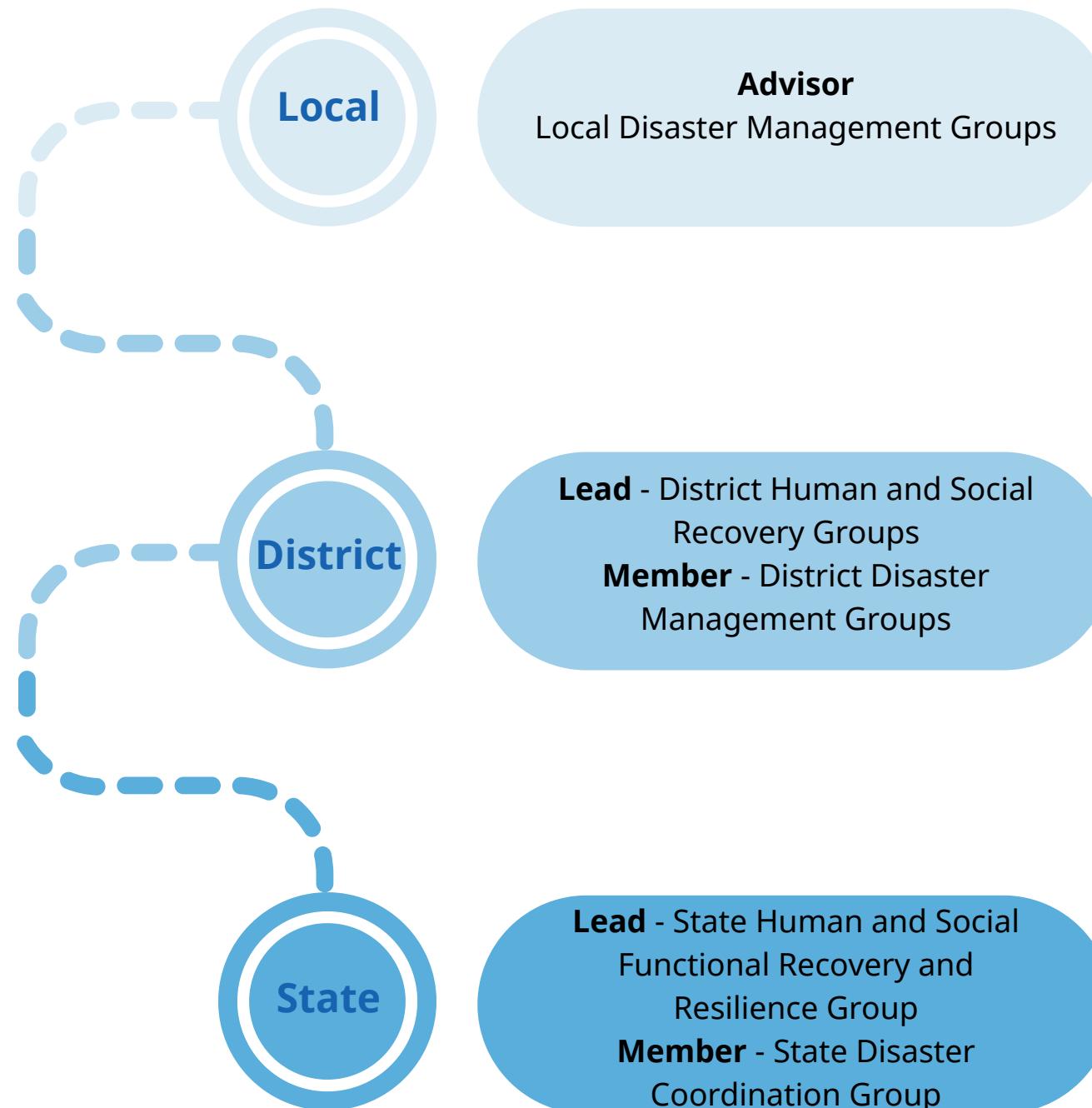
<ul style="list-style-type: none">Coordinate and deliver timely, community-led responses and place-based services to disaster-impacted communities.Collaborate with key delivery partners and Functional Recovery and Resilience Groups to enhance disaster preparedness and planning.Foster and maintain multi-agency partnerships to achieve long-term recovery goals and support resilience-building.Support effective communications across the human and social recovery and resilience sector.Work with stakeholders to enhance data modelling and needs assessment capabilities.	<ul style="list-style-type: none">Activate financial assistance and support service programs to alleviate personal hardship arising as a result of eligible disaster events.Explore opportunities to secure investment which supports improved human and social recovery outcomes.Work with all levels of government to simplify reporting requirements and reduce administrative burden on providers.Deliver disaster preparedness education programs with a focus on vulnerable people.Conduct pre-season preparedness activities and continually improve service delivery through ongoing evaluation (inc. debriefs and post-action reviews).Drive efficiencies in the management and delivery of human and social recovery services for individuals, families and communities.	<ul style="list-style-type: none">Ensure no gap between initial recovery responses and long-term recovery programs to provide seamless continuity of support between phases.Support and promote resilience initiatives for vulnerable people, local organisations and councils to enable long-term recovery and resilience.Deliver disaster resilience building support to frontline teams, service providers and recovery partners.Promote community awareness of disaster risks and provide accessible information for informed risk reduction decisions.Support the building of capacity and skills across the sector to minimise the impacts of future disasters.
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Governance

The Department of Families, Seniors, Disability Services and Child Safety (DFSDSCS) is the lead agency responsible for overseeing the governance and implementation of the Human and Social Recovery and Resilience Plan.

The governance arrangements outlined below ensure the effective implementation of the plan by aligning principles, objectives, and actions with state and district-level coordination.



Strategic alignment

The Human and Social Recovery and Resilience Plan 2025-28 aligns to and/or supports the following documents.

Queensland Government

- *Queensland Disaster Management Act 2003*
- *Interim Queensland State Disaster Management Plan 2024-25*
 - *2023-24 Queensland State Recovery and Resilience Plan*
 - *Queensland Recovery Plan (sub-plan to the Queensland State Disaster Management Plan)*
- *Queensland Strategy for Disaster Resilience | Queensland Reconstruction Authority*
- *Interim Queensland Prevention, Preparedness, Response and Recovery Disaster Management Guideline 2024-25*
- *Standard for Disaster Management in Queensland, Inspector-General Emergency Management*
- *Queensland Government objectives:*
 - Safety where you live
 - A better lifestyle through a stronger economy
- *Department of Families, Seniors, Disability Services and Child Safety Strategic Plan*
 - *People with vulnerabilities in disasters (A framework for an effective local response)*

Australian Government

- *Australian Disaster Recovery Framework*
- *National Principles for Disaster Recovery*
- *National Strategy for Disaster Resilience*
- *National Disaster Risk Reduction Framework*



Lessons management

The Human and Social Recovery and Resilience Plan 2025-28 follows the Australian Institute for Disaster Resilience's principles for managing lessons, focusing on collecting, analysing, sharing and applying past lived experiences.

Learning from previous disasters strengthens preparedness, response and recovery strategies by identifying gaps, improving practices, enhancing community resilience and informing decision making. This process supports continuous improvement in organisational capability and individual learning.