**Family Participation Program Fact Sheet**

(July 2025)

The Family Participation Program (FPP) commenced throughout Queensland in November 2018.

The FPP supports the primary principle that Aboriginal and Torres Strait Islander peoples have the right to self-determination. It also gives effect to the five elements of the Child Placement Principle.

This service is a resource for community and works independently of the Department of Families, Seniors, Disability Services and Child Safety.

The FPP works alongside the child/ren and family with the core purpose of supporting their active participation in the decisions that affect them. The primary focus of the program is on Aboriginal and Torres Strait Islander families with children and young people under the age of 18 years who are the subject of a child protection notification or who are already involved in the statutory child protection system.

The FPP works with the family to independently facilitate an Aboriginal and Torres Strait Islander Family Led Decision Making (ATSIFLDM) process. ATSIFLDM is a process whereby authority is given to parents, families and children to work together to solve problems and lead decision making in a culturally safe space. This approach seeks to keep children safe in a way that optimises families’ participation and confidence in the process while meeting any statutory requirements.

**Key FPP functions include:**

* Assisting families to understand Child Safety processes and the safety concerns held by the department (where applicable).
* Providing unstructured support to a family to enable to have active input to decisions.
* Conducting family mapping to identify family members who could support the resolution of safety concerns or maintain the child’s cultural and family connections.
* Facilitating family planning sessions in preparation for a family led decision making meeting.
* Facilitating formal family led decision making processes, ensuring all participants can contribute to the family plan.
* Linking families with the support services they need to implement and sustain the family-developed plan.

**Further information**

For any further information or assistance relating to the FPP, you can contact the service providers directly. For further information about the program, please visit <https://www.families.qld.gov.au/our-work/child-safety/aboriginal-torres-strait-islander-families/family-participation-program> or contact the department via email at [ATSIfamilies@cyjma.qld.gov.au](mailto:ATSIfamilies@cyjma.qld.gov.au).

**Current FPP providers**

| **Service provider** | **Service Location** | **Service address** | **Phone contacts** |
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| Aboriginal and Islanders Development and Recreational Women's Association Mount Isa and District Inc. | Mt Isa | 72 Hilary Street, Mt Isa QLD 4825 | 07 4743 0440 |
| Aboriginal and Torres Strait Islander Community Health Service Brisbane - Brisbane | Brisbane | 10 Hall Street Chermside QLD 4032 | 07 3240 8900 (option 3) |
| Aboriginal and Torres Strait Islander Community Health Service Brisbane - Logan | Logan, Beenleigh, Bayside and Browns Plains | Shop 75B, Logan City Centre cnr Kingston and Wembley Rd, Logan Central QLD 4114 | 07 3240 8900 (option 3) |
| Central Queensland Indigenous Development Ltd - Rockhampton | Rockhampton, Gladstone and Emerald | Building 26, Community Enterprise Inclusion Centre Darumbal Road North Rockhampton QLD 4701 | 07 4920 0000 |
| Central Queensland Indigenous Development Ltd - Wide Bay | Maryborough and Bundaberg | Suite 2, Level 1 3 Maryborough Street Bundaberg QLD 4670  98 Ellena Street, Maryborough, QLD, 4650 | 07 4313 1194  07 4321 4099 |
| Cherbourg Regional Aboriginal and Islander Community Controlled Health Service Ltd (CRAICCHS) | South Burnett | Cnr Bligh and Broadway Streets Cherbourg QLD 4605 | 07 4169 8600 |
| Goolburri Aboriginal Health Advancement Co Ltd. | Toowoomba and  South West | 2 Hodgson St, [Toowoomba QLD 4350](https://maps.google.com/?q=20+Scott+Street+%0D%0AToowoomba+QLD+4350&entry=gmail&source=g) | 07 4639 9953 |
| Gungarde Community Centre Aboriginal Corporation | Cooktown | 92 Charlotte Street  Cooktown Qld 4895 | 07 4069 5412  0439 695 402 |
| Kalwun Development Corporation | Beaudesert | 95 Brisbane Street Beaudesert QLD | 07 5616 2073 |
| Kalwun Development Corporation | Gold Coast | Level 1, 14 Cassia Drive Varsity Lakes QLD 4227 | 07 5578 3434 |
| Kambu Aboriginal and Torres Strait Islander Corporation for Health | Ipswich and surrounds | 3 Wharf Street, IPSWICH QLD 4305 | 07 3810 3000 |
| Kummara Limited | Ipswich and surrounds | 22 Stuart Street, GOODNA QLD 4300 | 07 3198 3030 |
| Marabisda Inc. | Mackay and surrounds (incl. Bowen) | 35 Milton Street  Mackay QLD 4740 | 07 4848 1060 |
| Mura Kosker Sorority Inc. | Torres Strait Islands | 156 Douglas Street  Thursday Island QLD 4875 | 07 4069 1663 |
| Palm Island Community Company | Palm Island | Lot 72 Bwgcolman House, Main Street Palm Island, Qld 4816 | 0459313622 |
| Remote Area Aboriginal and Torres Strait Islander Corporation (RAATSIC) | Cape York | 124 Spence Street  Cairns Qld 4870 | 1300 663 411  07 4030 0900 |
| REFOCUS Aboriginal & Torres Strait Islander Limited | Moreton Bay | Head Office - 246 Petrie Creek Road Rosemount QLD 4560  1/ 21-23 Flinders Parade, North Lakes QLD 4509 | 5442 3992  1800 733 6287 (option 5 for Head Office or option 2 for North Lakes) |
| REFOCUS Aboriginal & Torres Strait Islander Limited | Sunshine Coast and Gympie | Sunshine Coast Office: Upstairs 41-43 Currie St, Nambour, 4560  21 Excelsior Road, Gympie 4570 | 07 5442 3992  1800 733 6287 (option 3)  1800 733 6278 (option 4) |
| Townsville Aboriginal & Torres Strait Islander Health Service | Townsville | 296 Ross River Road, Aitkenvale 4817  10 | 07 4431 1460 |
| Wuchopperen Health Services Ltd. | Cairns | 6 Moignard Street  Manoora QLD 4870 | 07 4080 1000 |