

Family Participation Program Fact Sheet

(July 2025)

The Family Participation Program (FPP) commenced throughout Queensland in November 2018.

The FPP supports the primary principle that Aboriginal and Torres Strait Islander peoples have the right to self-determination. It also gives effect to the five elements of the Child Placement Principle.

This service is a resource for community and works independently of the Department of Families, Seniors, Disability Services and Child Safety.

The FPP works alongside the child/ren and family with the core purpose of supporting their active participation in the decisions that affect them. The primary focus of the program is on Aboriginal and Torres Strait Islander families with children and young people under the age of 18 years who are the subject of a child protection notification or who are already involved in the statutory child protection system.

The FPP works with the family to independently facilitate an Aboriginal and Torres Strait Islander Family Led Decision Making (ATSIFLDM) process. ATSIFLDM is a process whereby authority is given to parents, families and children to work together to solve problems and lead decision making in a culturally safe space. This approach seeks to keep children safe in a way that optimises families' participation and confidence in the process while meeting any statutory requirements.

Key FPP functions include:

- Assisting families to understand Child Safety processes and the safety concerns held by the department (where applicable).
- Providing unstructured support to a family to enable to have active input to decisions.
- Conducting family mapping to identify family members who could support the resolution of safety concerns or maintain the child's cultural and family connections.
- Facilitating family planning sessions in preparation for a family led decision making meeting.
- Facilitating formal family led decision making processes, ensuring all participants can contribute to the family plan.
- Linking families with the support services they need to implement and sustain the family-developed plan.

Further information

For any further information or assistance relating to the FPP, you can contact the service providers directly. For further information about the program, please visit <https://www.families.qld.gov.au/our-work/child-safety/aboriginal-torres-strait-islander-families/family-participation-program> or contact the department via email at ATSIfamilies@cyjma.qld.gov.au.



Current FPP providers

Service provider	Service Location	Service address	Phone contacts
Aboriginal and Islanders Development and Recreational Women's Association Mount Isa and District Inc.	Mt Isa	72 Hilary Street, Mt Isa QLD 4825	07 4743 0440
Aboriginal and Torres Strait Islander Community Health Service Brisbane - Brisbane	Brisbane	10 Hall Street Chermside QLD 4032	07 3240 8900 (option 3)
Aboriginal and Torres Strait Islander Community Health Service Brisbane - Logan	Logan, Beenleigh, Bayside and Browns Plains	Shop 75B, Logan City Centre cnr Kingston and Wembley Rd, Logan Central QLD 4114	07 3240 8900 (option 3)
Central Queensland Indigenous Development Ltd - Rockhampton	Rockhampton, Gladstone and Emerald	Building 26, Community Enterprise Inclusion Centre Darumbal Road North Rockhampton QLD 4701	07 4920 0000
Central Queensland Indigenous Development Ltd - Wide Bay	Maryborough and Bundaberg	Suite 2, Level 1 3 Maryborough Street Bundaberg QLD 4670	07 4313 1194
		98 Ellena Street, Maryborough, QLD, 4650	07 4321 4099
Cherbourg Regional Aboriginal and Islander Community Controlled Health Service Ltd (CRAICCHS)	South Burnett	Cnr Bligh and Broadway Streets Cherbourg QLD 4605	07 4169 8600
Goolburri Aboriginal Health Advancement Co Ltd.	Toowoomba and South West	2 Hodgson St, Toowoomba QLD 4350	07 4639 9953
Gungarde Community Centre Aboriginal Corporation	Cooktown	92 Charlotte Street Cooktown Qld 4895	07 4069 5412
Kalwun Development Corporation	Beaudesert	95 Brisbane Street Beaudesert QLD	07 5616 2073
Kalwun Development Corporation	Gold Coast	Level 1, 14 Cassia Drive Varsity Lakes QLD 4227	07 5578 3434
Kambu Aboriginal and Torres Strait Islander Corporation for Health	Ipswich and surrounds	3 Wharf Street, IPSWICH QLD 4305	07 3810 3000
Kummara Limited	Ipswich and surrounds	22 Stuart Street, GOODNA QLD 4300	07 3198 3030
Marabisda Inc.	Mackay and surrounds (incl. Bowen)	35 Milton Street Mackay QLD 4740	07 4848 1060
Mura Kosker Sorority Inc.	Torres Strait Islands	156 Douglas Street Thursday Island QLD 4875	07 4069 1663
Palm Island Community Company	Palm Island	Lot 72 Bwgcolman House, Main Street Palm Island, Qld 4816	0459313622
Remote Area Aboriginal and Torres Strait Islander Corporation (RAATSIC)	Cape York	124 Spence Street Cairns Qld 4870	1300 663 411 07 4030 0900

Service provider	Service Location	Service address	Phone contacts
REFOCUS Aboriginal & Torres Strait Islander Limited	Moreton Bay	Head Office - 246 Petrie Creek Road Rosemount QLD 4560 1/ 21-23 Flinders Parade, North Lakes QLD 4509	5442 3992 1800 733 6287 (option 5 for Head Office or option 2 for North Lakes)
REFOCUS Aboriginal & Torres Strait Islander Limited	Sunshine Coast and Gympie	Sunshine Coast Office: Upstairs 41-43 Currie St, Nambour, 4560 21 Excelsior Road, Gympie 4570	07 5442 3992 1800 733 6287 (option 3) 1800 733 6278 (option 4)
Townsville Aboriginal & Torres Strait Islander Health Service	Townsville	296 Ross River Road, Aitkenvale 4817	07 4431 1460
Wuchopperen Health Services Ltd.	Cairns	6 Moignard Street Manoora QLD 4870	07 4080 1000